

Manufacturer's guarantee

Geratherm basal · model GT-2000

EU guarantee label (GARAN) pursuant to Implementing Regulation (EU) 2025/1960



The guarantee conditions can be found on page 2.

Guarantee conditions

Manufacturer's guarantee (commercial guarantee of durability) · Geratherm basal · model GT-2000

Guarantor	Geratherm Medical GERMANY GmbH, Fahrenheitstraße 1, 99331 Geratal, Germany
Guarantee	Geratherm guarantees that the thermometer retains its function throughout the guarantee period when used as intended and in accordance with the instructions for use. The guarantee covers the entire product.
Duration	10 years from the date of purchase.
Territorial scope	worldwide.
Exclusions	Damage caused by improper use, failure to follow the instructions for use or external impact, in particular glass breakage, as well as modifications to the product.
Remedy	In the event of a guarantee claim, the thermometer will be replaced free of charge with an identical or equivalent thermometer. Services provided under the guarantee do not extend the guarantee period.
How to claim	Guarantee claims must be made at the point of sale where the thermometer was purchased, presenting the proof of purchase and the thermometer. The point of sale will check the claim and settle it with Geratherm.
Costs	The guarantee and any service under it are free of charge for you.
Your statutory rights	Irrespective of this guarantee, you have statutory rights against the seller in case of lack of conformity. Exercising these rights is free of charge. They are not restricted by this guarantee.